


TRILOCK OMNI

BACK TO BACK

Gainsborough
ENTER WITH STYLE™

PRICE LIST

Prices effective 1st November 2014 -
28th February 2015

Product	Description	Finish	Qty per Pack	Part No.	RRP Each		Barcode No.
					Excl. GST	Incl. GST	
OMNI BACK TO BACK							
	Double Cylinder	Polished Stainless	1 set	8905BBPS	\$799.90	\$879.89	 9 312574 140879
	Double Cylinder	Stainless Steel	1 set	8905BBSS	\$799.90	\$879.89	 9 312574 140862
	Dummy	Polished Stainless	1 set	8205BBPS	\$579.90	\$637.89	 9 312574 141029
	Dummy	Stainless Steel	1 set	8205BBSS	\$579.90	\$637.89	 9 312574 141012

TERMS OF WARRANTY

Guarantee on Finishes and Product

Gainsborough Hardware Industries Limited ACN 004 792 269 (“**Gainsborough**”)

In addition to the guarantees under the Australian Consumer Law (“**ACL**”), Gainsborough provides consumers (i.e. retail customers not trade customers) an extended warranty that all products in its product range (“**Products**”) will be free from defects in materials and under normal use (“**Guarantee**”) for the following periods of time for Trilock Eclipse and Omni:



5 year limited tarnish resistant and 10 year limited mechanical

Gainsborough guarantees to repair or replace the Product if within five (5) years from the proven date of purchase it tarnishes, discolours or corrodes; or if within ten (10) years from the proven date of purchase any mechanical defects occur.

Gainsborough will either repair or replace any failed component of the Product or replace the Product free of charge (which Gainsborough will determine in its absolute discretion).

Exclusions

1. This Guarantee only applies to defects which have arisen solely from faulty materials or workmanship in the Product and does not apply to other defects however arising including without limitation as a result of the following:
 - accidental damage, abuse, misuse, maltreatment, abnormal stress or strain of the Products;
 - neglect of any kind in respect of the Product;
 - tarnishing and damage to or deterioration of finishes as a result of harsh or adverse conditions (including corrosive environments such as the coastal locations and large fluctuations in pressure or temperature);
 - deterioration in colour and performance of polymer materials;
 - fair wear and tear;
 - installation or maintenance of the Products not in accordance with the instructions provided with the Products.
2. Alterations to repair of the Product other than approved by Gainsborough are not covered by this Guarantee (for the avoidance of doubt, attachment of accessories or use of non genuine replacement parts other than those manufactured or approved by Gainsborough are not covered).
3. Costs incurred by the removal, replacement or installation of the Product are not covered by this Guarantee.
4. Personal injury, property damage or economic loss, however caused, will not be covered by this Guarantee.

Australian Consumer Law

In addition to this Guarantee, certain legislation (including the ACL) may give you rights which cannot be excluded, restricted or modified. This Guarantee must be read subject to such legislation and nothing in this Guarantee has the effect of excluding, restricting or modifying those rights.

If Gainsborough fails to meet a guarantee under the ACL, your remedy for such failure may be limited to any one or more of the following at Gainsborough's discretion:

- replacement of the product;
- repair of the product;
- refunding the cost of the product;
- payment of reasonable costs of having the product repaired;
- payment in respect of the reduced value of the product.

As required by legislation, including the ACL, any claims for damage, or any consequential loss either directly or indirectly due to defects of any kind in a product will only be met by Gainsborough where the damage or loss was reasonably foreseeable by Gainsborough.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Guarantee Claims

Any defective product must be returned to the point of sale before replacement can be considered under the terms of this Guarantee. If the costs of returning any defective parts are excessive or unreasonable, please contact Gainsborough on 13 14 18 so that we can arrange a collection (if considered appropriate in the circumstances).

Guarantee claims can be made at the point of sale or by posting or faxing a Guarantee claim to Gainsborough (contact details listed below) within 3 months of the appearance of a defect. Guarantee claims under this Guarantee must include the following details:

- Date of Purchase;
- Location of Purchase;
- Proof of Purchase;
- Contact Details

Gainsborough's contact details are as follows:

Address: 31-33 Alfred St Blackburn VIC 3130
Telephone: 13 14 18
Fax: 13 18 14
Email: ghisales@gwagroup.com.au

For full terms and conditions please refer to Gainsborough Residential Price List dated 1st November 2013 or visit www.gainsboroughhardware.com.au



Gainsborough Hardware Industries Limited ABN 25 004 792 269
Sales Hotline 13 14 18 **Sales Fax Hotline** 13 18 14

HEAD OFFICE - VICTORIA

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BLACKBURN VIC 3130

Email: ghisales@gwagroup.com.au
Tel: (03) 9877 1555
Fax: (03) 9894 1599

NEW SOUTH WALES

45 Sammut Street
SMITHFIELD NSW 2164

QUEENSLAND

241 Elliott Road
BANYO QLD 4014

WESTERN AUSTRALIA

48 Luisini Road
WANGARA WA 6065

VICTORIA

94-98 Micro Circuit
DANDENONG VIC 3175

SOUTH AUSTRALIA

32 Jacobsen Crescent
HOLDEN HILL SA 5088

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